

Community Health Connections Health Home Administrative Team Point of Contact

Staff Person	Contact Information	Areas of Specialty / Primary Roles
Sarah Connolly, Regional Director	Sarah.Connolly@sjhsyr.org 315-458-6556 x 801	Administrative / Executive Matters
Lindsay Homenick, Regional Operations Manager	Lindsay.Homenick@sphp.com 518-271-3608	Policy Questions Member Complaints Hixny Issues
Helen Kwofie, Outcome and Data Analyst	Helen.Kwofie@sphp.com 518-271-5091	Billing / Payment Issues MAPP Segment Corrections
Jessica Houser, Network Coordinator	Jessica.Houser@sjhsyr.org	Health Home Trainings
Lauren Selmon, Community Liaison	Lauren.Selmon@sphp.com 518-419-7806	Complex Cases Community Resources / Trainings CHC Newsletter
Ilana Sinagra, Referral Specialist	Ilana.Sinagra@sphp.com 518-525-3947	Capital Region Community Referrals
Aaron Harrington, Referral Specialist	Aaron.Harrington@sjhsyr.org 315-214-1780	Central New York Community Referrals
Tara Lyon, Patient Safety and Quality Improvement Specialist	Tara.Lyon@sphp.com	CareManager Errors Actionboards / Report Cards
Lauren Cramer, Patient Safety and Quality Improvement Specialist	Lauren.Cramer@sphp.com 518-271-5007	Reportable Incidents
Jon Weaver, Patient Safety and Quality Improvement Specialist	Jon.Weaver@sphp.com 518-271-5012	Actionboards / Report Cards
Yanitta Nazario, Patient Safety and Quality Improvement Specialist	Yanitta.Nazario@sjhsyr.org	
Tonjia Drocak, Patient Safety and Quality Improvement Specialist	Tonjia.Drocak@sjhsyr.org	MAPP Segment Corrections
Kimberley Vanauken, Administrative Assistant	Kimberley.Vanauken@sjhsyr.org	Case Transfers MCO Notifications
Health Home General Info	HealthHome@sphp.com 518-271-3301 518-271-5009 (fax)	Employee Change Forms CareManager Lockouts / Password Resets