

Community Health Connections Health Home Administrative Team Point of Contact

| Staff Person | Contact Information | Areas of Specialty / Primary Roles |
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| Janelle Shults, Regional Director | Janelle.Shults@sphp.com 518-271-3620 | Administrative / Executive Matters |
| Lindsay Homenick, Regional Operations Manager | Lindsay.Homenick@sphp.com 518-271-3608 | Policy Questions Member Complaints Hixny Issues |
| Helen Kwofie, Outcome and Data Analyst | Helen.Kwofie@sphp.com 518-271-5091 | Billing / Payment Issues MAPP Segment Corrections |
| Jessica Houser, Network Coordinator | Jessica.Houser@sjhsyr.org | Health Home Trainings |
| Lauren Selmon, Community Liaison | Lauren.Selmon@sphp.com 518-419-7806 | Complex Cases Community Resources / Trainings CHC Newsletter |
| Jerrie Gamble, Office Supervisor | Jerrie.Gamble@sphp.com 518-271-3301 | Capital Region Community Referrals |
| Aaron Harrington, Care Coordinator | Aaron.Harrington@sjhsyr.org 315-214-1780 | Central New York Community Referrals |
| Tara Lyon, Patient Safety and Quality Improvement Specialist | Tara.Lyon@sphp.com | CareManager Errors Actionboards / Report Cards |
| Lauren Cramer, Patient Safety and Quality Improvement Specialist | Lauren.Cramer@sphp.com 518-271-5007 | Reportable Incidents |
| Jon Weaver, Patient Safety and Quality Improvement Specialist | Jon.Weaver@sphp.com 518-271-5012 | Actionboards / Report Cards |
| Yanitta Nazario, Performance Improvement Coordinator | Yanitta.Nazario@sjhsyr.org | |
| Tonjia Drocak, Patient Safety and Quality Improvement Specialist | Tonjia.Drocak@sjhsyr.org | MAPP Segment Corrections |
| Kimberley Vanauken, Administrative Assistant | Kimberley.Vanauken@sjhsyr.org | Case Transfers MCO Notifications |
| Health Home General Info | HealthHome@sphp.com 518-271-3301 518-271-5009 (fax) | Employee Change Forms CareManager Lockouts / Password Resets |