Staff Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Care Management Agency: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Who needs SMI HH+?**

1. Anyone in the Health Home program with an SMI Diagnoses is eligible for SMI HH+ Services.

True  False

1. Care Coordinators should mandate that Members in the HH+ program meet with their Care Coordinator at least four times per month.

True  False

Why did you select this answer? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. It is natural and expected that Care Coordinators will have to work to get in four Core Services per month with Members in the SMI HH+ program.

True  False

1. New Members should be immediately put into SMI HH+, prior to establishing a relationships and understanding the Member's needs.

True  False

**SMI HH+ Eligibility**

1. Which of the following are true of the SMI HH+ Eligibility Form? *(check all that apply)*

The form should be reviewed by a supervisor prior to finalizing and uploading.

Supporting documentation should be attached to the form unless there is a contact note in the record explaining why the Member is eligible.

Every Member in SMI HH+ must have an Eligibility Form that is updated annually.

The date of eligibility on the form does not need to match the date of the Program Type entered into CareManager.

**Defining Serious Mental Illness (SMI)**

1. SMI is any mental health diagnosis listed in the DSM.

True  False

1. Extended Impairment in Functioning is difficulties with self-care, restrictions in activities of daily living, establishing and maintaining social relationships and difficulties in concentration. List some ways to document Extended Impairment in Functioning through documentation in the CareManager.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**MCO and SPOA/LGU Clinical Discretion for SMI HH+ Eligibility**

1. Most of my SMI HH+ cases will be eligible under MCO or SPOA/LGU Clinical Discretion.

True  False

1. Which of the following MCOs will provide clinical discretion for a Member who does not meet other established criteria for SMI HH+? *(check all that apply)*

CDPHP  Fidelis  MVP  UnitedHealthCare  Wellcare

1. What documentation is required for MCO approval?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**The Golden Thread in HH+ Cases**

1. Eligibility criteria for SMI HH+ needs to be on the Member's Plan of Care OR clearly documented why it is not on the Plan to support Member-centered planning.

True  False

1. The services provided to SMI HH+ Members are the same intensity as regular Health Home Members, but at a higher frequency.

True  False

**Program Requirements**

1. What is the minimum number of Core Services that are required per month for Members in SMI HH+? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
2. What is the minimum number of those Core Services that must be delivered face-to-face with the Member? \_\_\_\_\_\_\_\_\_\_
3. Once the minimum core service requirement has been met, you will not need to do any additional Core Services with that Member until the next month.   
    True  False
4. Complete the following HML questions for a SMI HH+ Member in which three Core Services were delivered.

1. Was a Core Service provided to the Member for the service month?  Yes  No

12. Is the Member in the expanded HH+ population?  Yes  No

12a. Were the minimum required HH+ services provided to and the caseload requirements met?  Yes  No