

## **Mission & Core Values**

We, St. Peter's Health Partners and Trinity Health, serve together in the spirit of the gospel as a compassionate and transforming healing presence within our communities. Founded in community-based legacies of compassionate healing, we provide the highest quality comprehensive continuum of integrated health care, supportive housing and community services, especially for the needy and vulnerable.

| Core Value   | Living Our Values Actions   |
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| Reverence<br>We honor the sacredness and<br>dignity of every person.   | <ul> <li>I connect with compassion and courtesy</li> <li>I respect every person</li> <li>I use preferred names, introduce myself, my role and what I am doing</li> <li>I smile, acknowledge others, open doors, make eye contact, and say please and thank you</li> <li>I'm aware of my facial expressions and body language</li> </ul> |
| Commitment to Those<br>Who are Poor<br>We stand with and serve those<br>who are poor, especially those<br>most vulnerable. | <ul> <li>I reach out to help those in need</li> <li>I escort patients/family to their location</li> <li>I notice when others are suffering or struggling and reach out to comfort and assist them</li> </ul>  |

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| <b>Justice</b><br>We foster right relationships to<br>promote the common good,<br>including sustainability of Earth.   | <ul> <li>I make every moment matter</li> <li>I build and maintain healthy and trusting relationships</li> <li>I avoid judging others because of differences or circumstances</li> <li>I listen and avoid interrupting and multitasking</li> </ul>  |
| <b>Stewardship</b><br>We honor our heritage and hold<br>ourselves accountable for the<br>human, financial and natural<br>resources entrusted to our<br>care. | <ul> <li>I engage every day with an owner's mind and a servant's heart</li> <li>I support others fulfilling our Mission</li> <li>I own every problem and seek to find a resolution</li> <li>I practice self-care and invest in my resilience</li> </ul>  |
| <b>Integrity</b><br>We are faithful to who we say<br>we are.   | <ul> <li>I am a champion for our Mission and<br/>Core Values</li> <li>I put people at the center of all I do by<br/>being present and attentive</li> <li>I practice gratitude</li> <li>I take responsibility for my role as a<br/>team member</li> </ul>   |
| Safety<br>We embrace a culture that<br>prevents harm and nurtures a<br>healing, safe environment for<br>all.   | <ul> <li>I Emphasizes a culture of safety for all patients</li> <li>I ensure that patients benefit from the best thinking around quality and safe care</li> <li>I make sure patients receive the safest and most efficient care in every step and phase of their care throughout the entire continuum, including home care, ambulatory and acute care, long-term and hospice care</li> </ul> |